

UK Credit card claim

Your section 75 claim may have been challenged on the basis that you were protected under Flash Pack's financial failure insurance, however, Checkout.com (the merchant acquirer) and Towergate (the insurer) have agreed to this [flowchart](#).

You can see that all customers paying on Credit Card have been asked to claim under their Section 75 rights.

Section 75 is a legal entitlement, based on a UK statute - available only on credit card purchases. Any claim raised under s.75 is a 'breach of contract' claim.

You should insist on your consumer rights being upheld.

According to [Money Saving Expert](#): "Sometimes your bank will tell you to reclaim the cash from the company in administration. You can simply answer: "You are completely liable for my goods yourself, and I would like the full amount I'm entitled to please, regardless of that claim."